

FY 2024-25 CORPORATE PRIORITIES



INDIVIDUALIZE CHILD AND YOUTH HEALTH CARE

- **SickKids AI:** Design and launch a comprehensive enterprise AI service, deploying the first phase of AI models at the point of impact
- **Precision Child Health:** Advance institutional PCH priorities, accelerating access to gene directed therapies and genomic technologies, and implementing the Pathways to Connect (PTC) program
- **Clinical Research Transformation:** Implement a governance model and strategy, redevelop processes from study intake through activation, transform digital infrastructure, and strengthen organizational knowledge and expertise



CREATE A SEAMLESS CHILD AND FAMILY EXPERIENCE

- **Connected Care:** Execute year one of the refreshed Connected Care strategy
- **Virtual Care:** Transition remote care management (RCM) projects from proof-of-concept to operations and implement 2-3 additional use cases
- **Mental Health Strategy:** Formally launch the Mental Health Collaborative with CAMH by signing a joint MOU and completing the service mapping and design of a child and youth mental health information hub
- Expand the Ontario Health Patient Health Equity Questionnaire to all clinical areas



ENSURE QUALITY AND ACCOUNTABILITY IN EVERYTHING WE DO

- Launch the Patient and Family Experience Strategy and advance year one implementation initiatives
- Optimize timely access to surgical and interventional radiology procedures
- Implement improvements related to delays in recognition of critical illness and delay escalation or definitive management for life/limb threatening illness
- Enhance infusion safety
- Enhance strategies for reporting and prevention of employee overexertion injuries
- Optimize patient and staff safety through behavioral screening and precise patient planning, crisis prevention education and training, code white data review, and behavioral personal protective equipment.
- Increase staff safety related to family caregiver escalations through policy implementation, education, and caregiver wellness strategies



UNLEASH THE TALENT OF OUR PEOPLE

- Advance EDI foundations, including a focus on Indigenous health
- Evolve the SickKids team, physician, and employee experience through expanded recruitment, pay transparency on job postings, staff health and well-being, self-service capabilities, and an HR strategy that spans the employee lifecycle



DRIVE FINANCIAL SUSTAINABILITY

- Confirm incremental base funding indicative of programs/services unique to SickKids
- Monitor cash/working capital and develop a refreshed financial sustainability plan (operating and capital plan)
- Restructure and refine Project Horizon financial management process and controls



BUILD AN ACADEMIC HEALTH SCIENCES CENTRE FOR THE FUTURE

- Operationalize Data Analytics Hub and Spoke support model and enable adoption of Expedition data platform
- Launch the Digital Transformation Strategy and finalize a set of recommendations for a digital front door
- Implement 24/25 IMT roadmaps with robust cybersecurity foundations, optimizing investments and technology innovation
- Restructure Project Horizon governance, organizational structure, and team processes, and advance Early Works and Stage 2 refresh

To read SickKids' full strategic plan, please visit 2025.sickkids.ca